



# COASTAL SAN PEDRO NEIGHBORHOOD COUNCIL

**Doug Epperhart**  
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May 9, 2018

Toby Sun, CEO  
Lime Bikes  
c/o Lakeysha Hayes, Manager  
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[toby.sun@limebike.com](mailto:toby.sun@limebike.com)

Dear Mr. Sun:

The Lime bikes have had a net positive response from our community and as the 90-day pilot program nears completion the Coastal San Pedro Neighborhood Council would like to offer our SUPPORT for its extension as a permanent program with the following recommendations.

We offer this support under the condition Lime Bikes continue to police their bikes throughout the community by:

- Frequent drive-bys to make sure the bikes are properly parked and not blocking driveways or pedestrian areas such as sidewalks.
- Make sure vandalized and abandoned bikes are cleared from parks, beaches and public areas within 48 hours.
- Offer statistical data around ridership in our community
- Be responsive to community members' complaints of abandoned bikes.
- Encourage riders to watch a "proper use" video at sign-up.
- Encourage the app/system to track riders who consistently misuse or mis-park bikes.
- Encourage Lime Bikes to increase their social media advertising to promote proper ridership video views.

We look forward to supporting Lime Bike's continued positive contribution to our community.

Sincerely,

Doug Epperhart  
President  
On behalf of the Coastal San Pedro Neighborhood Council Board

